



## COMMUNITY MENTORING

Our community mentor program is designed to run alongside our training program to make sure that every Network member feels supported and that they can access the type of support they need when they need it.

All network members will be offered the chance of a mentor and support will be tailored to you. This includes deciding when, where, and how often you will meet. It could be a short online meeting every 2 weeks, or a longer session every 6 weeks with phone calls in-between if needed. A mentor could regularly come along to a group team meeting or a community energy surgery.

Our Team of energy advisors are experts in their field and no question is too silly or unusual. We will do our very best to answer your questions and give you the support you need on any energy related issue.

- Improving the energy efficiency of the home
- Heating types, controls and how to set them.
- How to manage bills, debts, and meter issues
- The best way to deal with suppliers.
- How to run community energy action days

You will also have access to our resources, information, guidance sheets and the latest news about grants and the energy market.

Contact us:

Email us at [warmandsafe@cse.org.uk](mailto:warmandsafe@cse.org.uk) (If you are in Wiltshire)

Or [safeandwarmsomerset@cse.org.uk](mailto:safeandwarmsomerset@cse.org.uk) (If you are in Somerset)



Support to help you support others

Regular catch ups in person or online

Support with events or workshops

Advice on all energy related topics

Training updates

Access to resources

Up to date information

*Rural Communities Energy Support Network*